Privacy Policy

Purpose and Scope

This privacy policy governs the customer portal “paymycite” (also referred to in this policy as the “Site”) for customers (“Customers”). BY USING THE SITE OR REGISTERING FOR A SITE ACCOUNT, CUSTOMER AGREES TO THIS POLICY, WITHOUT CHANGE, ON CUSTOMER’S OWN BEHALF.

The purpose of this policy is to inform Customers how their personally identifiable information (as defined below) is being used by the Site when they use the paymycite customer portal. “Personally identifiable information” means information that can be used on its own or with other information to identify, contact, or locate an individual Customer. Personally identifiable information does not include aggregate data that cannot be linked to a specific Customer.

Information Collected on the Site

Paymycite.com only collects personally identifiable information that is required to provide service, or to comply with legal and regulatory requirements. Customer personally identifiable information that may be collected includes:

**Account Data** – Paymycite.com may process the Customer’s account data, including the Customer’s name, email address, property address, and account number, as follows. Account data may be processed for the purposes of operating the Site, providing the services, ensuring the security of the Site and services, maintaining back-ups of databases, and communicating with the Customer.

**Service Data** – Paymycite.com may process the Customer’s personal data that is provided in the course of the use of the services. Service data may be processed for the purposes of operating the Site, providing the services, ensuring the security of the Site and services, maintaining backups of databases and communicating with the Customer.

**Transaction Data** – Paymycite.com may process information relating to transactions processed through the Site, including payments of citations and permits. Transaction data may include the Customer’s contact details, credit card/payment card details, and the transaction details.

**Correspondence Data** – Paymycite.com may process information contained in or relating to any communication that the Customer sends through the Site to the Paymycite.com, or any communications the Paymycite.com sends to Customer through the Site. Correspondence data may include the communication content and metadata associated with the communication. Correspondence data may be processed for the purposes of communicating with the Customer and record-keeping.

**Website Usage Data** – Paymycite.com may process data about the Customer’s use of the Site and services. Usage data may include the IP address, geographical location, browser type and version, operating system type and version, referral source, length of visit, page views and website navigation paths, as well as information about the timing, frequency, and pattern of service use. Paymycite.com may process this usage data for the purposes of analyzing the use of the Site and services.
Information Security and Information Sharing

The information of Customers doing business with or receiving services from Paymycite.com through the Site is only available to the Paymycite.com employees. Customer data is never sold by Paymycite.com.

Except as otherwise provided by applicable law or within this policy, Paymycite.com will treat Customer personally identifiable information as confidential and will not disclose it, or permit it to be disclosed, to third parties without the express written consent of the Customer affected.

Paymycite.com complies with the California Public Records Act and other local, state, and federal laws and regulations governing requests to access public records owned or held by Paymycite.com. Personally identifiable information is generally excluded from such disclosures.

If Paymycite.com becomes aware of a Site security breach resulting in a reasonable belief that a Customer's personally identifiable information has been improperly disclosed, Paymycite.com will notify the affected Customer by email of such breach and proceed in accordance with applicable laws.

Changes to this Policy

Customers will be notified of any changes to this policy by email providing a link to this page. Continued use of the Site will constitute Customer’s agreement to the posted policy.

Acceptance of Terms and Conditions

Welcome to paymycite.com. A citation payment center and information website. If you wish to use this system, you accept these terms and conditions, without change. Paymycite.com is operated by Paymycite.com. Paymycite.com, on behalf its Agencies on an 'as is', 'as available' basis. Your access to, and use of, the paymycite.com web site, demonstrates your acceptance of the following terms and conditions:

Function of paymycite.com

Paymycite.com is designed as a payment mechanism and information source for citations issued by our customers. This is a service created for the convenience of the public. To process a payment, we will require certain information. Using paymycite.com constitutes consent to our use of the information as described in this notice. Initially, we will collect information regarding the citation and/or your vehicle’s license number. To complete the transaction, you will be required to provide the name as it appears on the credit card, billing address of the credit card holder, credit card number and credit card expiration date. We also will ask for an e-mail address, but you will not have to supply this information in order to complete the transaction. No issuing Agency or employee will have access to paymycite.com electronic information other than the employees who maintain the administrative interface for fines. The information will not be disclosed to other entities or third parties, except as required by law.
Late Fees and Penalties
Completion of a payment transaction is contingent upon the authorization of payment by the applicable credit card company. In the event your payment is not confirmed, your liability shall remain outstanding and unpaid. Late fees and applicable penalties will continue to accrue.

Protection of Intellectual Property
The text, images, logos, pictures, button icons, and images are the property of PAYMYCITE or its software vendors and is protected by United States and International copyright laws. All software on this site is the property of PAYMYCITE or its software vendors and is protected by United States and International copyright laws. Use of the content on this website by you, or anyone authorized by you, is prohibited unless specifically permitted by these Terms and Conditions or by prior written consent of PAYMYCITE. PAYMYCITE neither warrants nor represents that your use of materials displayed on this site will not infringe rights of third parties.

Disclaimers
Paymycite.com is operated on behalf of its customers. PAYMCITE makes every effort to produce and publish the most current and accurate information possible. No warranties, expressed or implied, are provided for the data herein, its use or interpretation. Information provided should not be relied upon for any type of legal action.

Limitation of Liability
Under no circumstances shall PAYMCITE or any of its officers, agents, employees, vendors or suppliers be liable for any direct or indirect losses or damages arising out of or in connection with the use of or inability to use paymycite.com. This is a comprehensive limitation of liability that applies to all losses and damages of any kind (whether general, special, consequential, exemplary, or otherwise, including without limitation, loss of data, or profits), whether in contract, negligence or other tortuous action, even if an authorized agent, employee, or vendor has been advised of or should have known of the possibility of such damages. If you are dissatisfied with paymycite.com or any content thereof, your sole and exclusive remedy is to discontinue using it. You acknowledge by your use of paymycite.com that your use is at your sole risk.

Choice of Law and Choice of Venue
By using paymycite.com, you agree and acknowledge that your access of and use of paymycite.com is subject to these terms and conditions, as well as to all applicable laws, as governed and interpreted pursuant to the laws of California. For any claim or cause of action arising out of or related to use of paymycite.com, you agree to submit to the personal and exclusive jurisdiction of the State of California.

Integration, Modification and Severability of Terms
Unless otherwise specified in this document, this agreement constitutes the entire agreement between you and paymycite.com with respect to this site. We reserve the right to make changes to our site, policies, or Terms and Conditions of Service at any time, without prior notice. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.